



COMPETENCY RESPONSE FORM

Quality Orientation

Accomplishing tasks by considering all areas involved, no matter how small; showing concern for all aspects of the job; accurately checking processes and tasks; being watchful over a period of time.

Planning and Organising

Establishing courses of action for self and others to ensure that work is completed efficiently.

Contributing to Team Success

Actively participating as a member of a team to move the team toward the completion of goals.

Customer Focus

Making customers and their needs a primary focus of one's actions; developing and sustaining productive customer relationships.

Managing Work

Effectively managing one's time and resources to ensure that work is completed efficiently.

Work Standards

Setting high standards of performance for self and others; assuming responsibility and accountability for successfully completing assignments or tasks; self-imposing standards of excellence rather than having standards imposed.